



TERMS OF TRAVEL

Deposit: A \$300.00 deposit per person is required to activate your booking process. Some suppliers, like the Cruise Lines may require additional deposit, if so you will be notified accordingly.

Final Payment: The balance is due 65 days prior to the start of your tour. If full final payment has not been received by the due date, EcoAmerica Tours reserves the right to cancel the reservation without notice.

Method of Payment: For your convenience, we accept major credit cards, checks, and PayPal.

What is Included: Airport, train station, and/or pier transfers, accommodations at listed hotels, lodges, and/or cruise ships at establishments of the same category, meals as specified in the itinerary, activities, excursions, and entrance fees (where applicable) as specified in the itinerary, all transfers and sightseeing in A/C vehicle, English-speaking local hosts and guides, Personalized service of our Latin America-based representative operational offices. Local airfares when listed in the itinerary.

What is Not Included: International airfares and/or local air fares. Country and/or airport(s) entry or departure fees and/or taxes. Visas, phone calls, laundry, personal expenses, food or beverages not on the regular menu and/or not included in the tour. Tips to guides, drivers, wait staff, porters, and maids. Hotel meals are not guide-assisted. Any other item not listed in the itinerary.

Arrival and Departure Transfers: With your final payment, we will require you to provide us with complete arriving and departing flights information, with Airline name, flight number and scheduled arrival / departing times. Copy of your passport(s) is also required.

Important Information and Recommendations

International Air Tickets: EcoAmerica Tours does not issue airline tickets. Most major USA and Canadian carriers offer direct service to any of our destinations in Latin America.

Travel Protection Plan: For your peace of mind, we strongly suggest you to purchase travel insurance. We recommend [Travel Guard](#), which offers great coverage for a very reasonable price.

Traveling Internationally: To travel outside your country, everybody needs a valid passport with a validity period of at least 6 months from the date of entrance to the country to be visited. Most of our Latin America destinations do not require a visa for USA and Canadian citizens; however, this privilege may change without prior notice. Please check with the corresponding Consulate or Embassy, and/or with the airline you have selected for your international flights. Citizens of other countries may require visa(s), please check with the nearest Consulate or Embassy. EcoAmerica Tours is not responsible for denied boarding. Baggage Allowance (per person): On sight-seeing vehicles: one suitcase up to 50 lbs. On light aircraft, one suitcase up to 25 lbs. Tour participants are requested to check with their own international airline for applicable baggage allowance. EcoAmerica Tours accepts no liability for loss or damage to luggage, and/or excess luggage charges; this is the traveler's responsibility. Luggage insurance is recommended.

Cancellations and Refunds: If you cancel your reservation, the following fees will apply in addition to the suppliers' fees and/or penalties, if any: Up to 66 days before travel date, the cancellation fee is \$200.00 per person. From 65 to 46 days before travel date, \$250.00 per person will be charged. From 45 to 31 days before travel date, the cancellation fee is \$300.00 per person. Cancellations made within 30 days before travel date, are non-refundable. There are no refunds for unused services. Cancellation insurance is recommended.

Terms of Travel: Prices and conditions listed as of August 2, 2011, are subject to change without prior notice. Hotel and/or Lodge Rooms and/or Ship Cabins are standard Run-of-the-House Basis unless otherwise indicated. Triples and Children use existing beds. Extra Bed Charges may apply. We accept no responsibility for losses or expenses caused by delays or changes to schedules by the airlines and/or other transportation suppliers. We further decline responsibility for losses or accidental expenses incurred because of defaults, sickness, weather conditions, strikes, war, riots, insurrections or other such similar causes. These losses and/or expenses are the responsibility of the traveler. No refunds for unused services. The operator and its representatives and/or suppliers reserve the right to decline to accept or retain any person as a tour passenger should such person's health or mental condition or physical infirmity or general deperiment, impede the operation of the tour or the rights or



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welfare or enjoyment of the other tour passengers, in which case a refund for unused land services is the limit of EcoAmerica Tours liability.

EcoAmerica Tours acts as service coordinator between the service provider and the end user, as such our responsibility to tour participants is limited. Tour participants agree that the maximum liquidated damages shall not exceed the price of the land and/or cruise tour purchase.

As service coordinator, we are responsible to the participants for coordinating all services offered by independent suppliers such as: hotels, lodges, cruise lines, sightseeing, and transportation by bus, boat, van, car, train, airplane, vessel, or any other type of vehicle, tour and/or sightseeing guides, hotel, lodge, cruise ship, restaurant and/or tour meals, or any other service listed as an included feature in the tour programs. The tour programs are subject to change; such changes may include revisions to pre-scheduled routings, features, locations, and hotels, lodges, cruise ships, and any other included feature and/or service.

In the event that EcoAmerica Tours is unable to substitute the feature and/or service for one of equal value and/or category, our liability shall not exceed the actual cost of such feature and/or service. Tour participant agrees that when booking any of EcoAmerica Tours they fully understand that all services and/or features in any of EcoAmerica Tours are provided by local suppliers, and that in the event that the tour participant seeks damage compensation, he, she, them, will seek such compensation directly from the supplier.

EcoAmerica Tours shall not be held responsible for any medical expense(s) incurred by Tour Participant before, during or after the tour.

Responsibility: EcoAmerica Tours, LLC of The Woodlands, TX, is a Destination Management Company and supplier-appointed tour operator. We arrange with cruise lines, airlines, hotels, and other independent parties to provide you with the travel services you purchase. These parties are independent suppliers over whom we have no direct control. We are responsible to you for all services and accommodations offered, which are under the direct control of EcoAmerica Tours. However, in the absence of negligence on our part we are not responsible for any claims, losses, damages, costs, or expenses arising out of injury, accident or death; damage or delay of baggage or other property; or delay, inconvenience, loss of enjoyment, distress or frustration, whether physical or mental arising from (1) the act or omission of any party other than EcoAmerica Tours or its employees; (2) mechanical breakdown, government actions, weather or other factors beyond our control; (3) failure to obtain documents, passports, visas and health certificates valid through the date of reentry, when required, in which case a cancellation charge will be assessed; (4) failure to follow instructions including but not limited to check-in and check-out times and baggage handling; (5) cancellation or change for any reason in travel services offered; and (6) medical or health problems or physical disabilities. Any claims will be decided in accordance with the laws of the State of Texas.

EcoAmerica Tours reserves the right to cancel or alter the travel services at its discretion except as otherwise noted herein. In the event of complete cancellation by EcoAmerica Tours, we shall refund all monies paid to us. No agent, employee, or representative of EcoAmerica Tours or any person whose services are used by EcoAmerica Tours has the authority to alter, modify or waive any of the provisions herein.

Travelers choosing to participate in these vacation programs do so at their own risk. EcoAmerica Tours is not to be held responsible for injuries, damage expenses and/or costs resulting from accidents or accidental death while participating in these vacation programs. Travelers have been directed to read these disclaimers.

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